





Volume 33

V

"Quality for Humanity"

EWSLETTER OF THE IAC

FOUNDED 1966

T A C

Chair's Message to the Academy



As the year 2016 is coming to a close it is good to reflect on the current situation and see whether we could be better prepared for the future. In this Golden Jubilee Year of the Academy a significant feature was

a Memorandum of Understanding signed with International Trade Centre (ITC) for Global Platform for Quality for assisting small and medium enterprises in developing countries to improve their ability to export. ITC is a joint agency of World Trade Organization and the United Nations. This is in tune with the vision of the Academy and in alignment with the UN Global Compact of which IAQ is a member.

In retrospect two trends shaping the world could be stated as.

- 1.Degradation of environment over many years and low economic growth in recent coupled with rapid growth vears population has created considerable turbulence in the lives of many people around the world. Brunt is faced by the weaker sections of the society. Various nations through United Nations have responded through declaration "Sustainable Development Goals for 2030" with an aim for ameliorating the difficulties faced.
- 2.New technologies particularly communication, automation, digitization, virtual reality

and artificial intelligence coupled with big data analytics is resulting in rapidly changing paradigms where it is becoming difficult to predict the future even 5 to 7 years from now.

These trends are leading to new challenges and opportunities for professionals in the field of quality management. I believe most of us are finding it difficult to cope with this rapid change. My sense is this inability to cope is becoming the new normal creating a lull or more like a sense of helplessness.

I sincerely hope that some younger people who are more familiar with the emerging changes and who have a sense of purpose will come out with new concepts and methods relevant for the new environment. It is interesting to note some of the most eminent contributors to the development and practice of quality theory and application like Shewhart, Deming, Juran, Ishikawa, Mizuno and Kano were in the age of 40's or early 50's when they made their most important contributions to revolutionize the quality world. I believe the change agents in the future may emerge amongst those who are in the age group of 30's or 40's.

Challenge for the Academy is how to provide an environment for such young professionals to participate and contribute. Obviously, the new approaches would cover the technical component and the human component while following fundamental principles of respect for humanity, intellectual honesty and self-control.

I wish all academicians and others associated with the Academy seasons greeting and all the very best for the year 2017.

Celebrating IAQ's Golden Anniversary

The initial idea of forming an international association originated from the President of the European Organization for Quality (EOQ), Jan van Ettinger. His idea was assimilated by American Society for Quality (ASQ) Past-Presidents Armand V. Feigenbaum and E. Jack Lancaster. In his ASQ presidential acceptance speech, Lancaster sparked general interest within the society's leadership in developing such an organization as a global quality alliance, and he coordinated meeting the leaders of these three organizations to determine the feasibility of founding such a quality group.

Subsequently, in 1966, a six-person board was established to form what was first called the International Quality Association (now the International Academy for Quality, IAQ), whose invited membership would equally represent all of the three major quality organizations. The board's purpose was to design and develop a new global organization to facilitate an international exchange of information about quality to promote quality throughout all nations.

ASQ, EOQ and the Japanese Union of Scientists and Engineers (JUSE) each nominated two individuals to form this study team, and the target was to complete the formal organization 1971. JUSE nominated Kaoru Ishikawa and Masao Kogure (who was later replaced by Tetsuichi Asaka). Two Board Members of EOQ were named to the new organization's board: Frank Nixon (from the United Kingdom, also supported by the British Productivity Council) and George Borel (France). From ASQ, the participants were Armand Feigenbaum and Jack Lancaster.

The original purpose of this team was threefold:

- 1. Coordinate attention to technical problems in quality.
- Ensure the broad dissemination of results of such work to the greatest benefit of those concerned.
- Promote recognition of the role and importance of quality in other disciplines as a concept and as a decisive factor in stimulating success in all disciplines.

Another force behind IAQ's establishment was Walter E. Masing, who stayed in the background because he was in high demand as the principal originator of the Deutsche Gesellshaft für Qualität, (German Quality Association, DGQ) and the EOQ. Because of their important contributions and early roles in the founding of IAQ, Feigenbaum, Ishikawa and Masing are honored by IAQ with a Founders Medal, an award that recognizes a member's exceptional service to the Academy.

Since its founding, about 250 individuals have been elected as Academicians, and their membership has been equally distributed across the Americas, Europe and Asia and represents more than 60 nations. In addition, the symbiotic relationship between IAQ and ASQ is observed in the fact that academicians have included 28% of the ASQ Past-Presidents, 46% of its Distinguished Service Medalists and 42% of its Honorary Members. Today, ASQ hosts the IAQ secretariat and provides its administrative support through a contractual arrangement.

IAQ Members were instrumental in founding all of leading global professional quality organizations: JUSE, EOQ, Asia Pacific Quality Organization (SPQO), Asian Network for Quality (ANQ) and Middle East Quality Association (MEQA). They played an important role in founding more than 24 national quality organizations, and the IAQ continues outreach to promote developing countries. These activities include the operation of several Think Tanks investigating various aspects of quality methods and supporting the program of quality advancement through a variety of global, regional and national quality initiatives.

Most recently, the International Academy for Quality hosted the World Quality Forum in Budapest, Hungary, which united participants in the IAQ Think Tanks with quality leaders from across the globe to consider challenges and issues facing the international quality community.

Several international and national quality organizations submitted congratulation letters to the Academy. Also Quality Experts overall from the World sent messages to the IAQ on this occasion. ASQ published in its periodical "Quality Progress" (May 2016) an article from Honorary Member

Gregory Watson on the 50the Anniversary of IAQ. Their translated versions were published in the Newsletters of many national quality organizations. The congratulation letters from the regional quality organizations as well as from selected other quality organizations are attached as follow:

Dr. Pal Molnar IAQ President

ASIAN NETWORK FOR QUALITY



c/o 12 West Coast Walk #02-14&02-17/17A, West Coast Recreation Ctr., Singapore 127157 www.anforg.org.

Secretariat in Russia

 $Tel/Fax: +7(495)\ 640-09-14\ ,\ email:\ ANQ.RU.2014@mail.ru$

From: Dr.Y. Gusakov

To: Mr. Janak Mehta IAQ Chairman Mr. Pal Molnar IAQ President

Dear Colleagues, dear IAQ Members,

It is my honour and pleasure on behalf of Asian Network on Quality (ANQ) to congratulate IAQ with its Golden Anniversary.

The Second Part of 20th Century can be really called a very fruitful decade for Quality.

This is a decade when major Ideas in Quality of this time have been already formulated and systematised and this systematisation required a forum or forums where these ideas can be discussed and accepted internationally.

As such this Decade became a birth time for many National and International Quality Organizations.

International Quality Academy (IAQ) born in 1966 is one of the first in this honourable row thanks primarily to JUSE, EQQ and ASQ and now it is carrying on its leadership in different aspects of Quality.

Initial purposes for creation of IAQ such as providing a forum for mutual solution of problems in quality, dissemination of results of scientific research on quality and many other are still very valid and applicable.

Outstanding results are also reached by Academy in promoting recognition of the role and importance of quality world wide.

ANQ is relatively young International Organization which from the time of its creation cooperates with IAQ very closely: ANQ is by right is one of the main partner of IAQ in conducting joint events and we are looking forward for next Joint Symposium to be conducted in Sentember this year.

We together meet your Anniversary looking at IAQ as one of International Leaders on Quality and also as strong, full of energy and ideas organization.

With best regards,

Dr. Prof. Yury Gusakov Chairman Asian Network on Quality Academician of IAO





ASIA PACIFIC QUALITY ORGANIZATION

13 May 2016

Dear, Prof. Dr. Pál Molnár President, InternationalAcademy for Quality

Golden Jubilee Congratulatory Message from APQO

The IAQ Meeting at MilwaukeeUSA in May 2016 is a very special event for IAQ, as it sees the Academy celebrate its 50th anniversary. Few would have believed half a century ago that IAQ would have risen to the heights it has today as a leader in the quality and performance excellence arena. The IAQ's Inaugural World Quality Forum led by Prof. Dr. Pál Molnárheld in Budapest in October 2015 was a resounding success is testimony of this journey.

IAQ has become a notable player on the world stage of quality and the world today is a much more integrated, interconnected and interdependent globalized arena. IAQ Academicians are making meaningful contributions to the advancement of quality, they volunteer, work together and participate in Think Tanks to address key issues. IAQ now actively support the United Nations in its efforts to bring quality to the developing world.

No occasion like this would be complete without a full appreciation of the efforts of all those who have worked so hard over the past 50 years to make IAQ the success it has become. These include generations of Board of Directors, Advisory Board, Executive Board members and others. Inherent qualities have included courage, vision, enterprise, ambition, commitment, perseverance and sacrifice day in, day out, to pursue IAQ's noble objectives.

On this IAQ's 50th anniversary, on behalf of APQO's distinguished Advisor and Quality Guru, Dr James Harrington, our visionary Chairman Dr Charles Aubrey and Executive Members and Core Council of APQO we express a profound and heartfelt "thank you" to all those who have contributed to IAQ's success. We wish to thank and celebrate with the Quality pioneers, Gurus and the great people and organisations who played an important role in the development and transformation into what the InternationalAcademy for Quality is today.

Congratulations IAQ! This important milestone is a sign of your vision and value adding efforts to quality. You have become a symbol of excellence for Quality professionals worldwide. You have served a key role in informing, and educating Quality gurus, academicians, experts and professionals worldwide.

IAQ, the future looks bright!

Harnek Singh President, APQO



To: International Academy for Quality - IAQ Janak Mehta - IAQ Chair Pal Mojnar - IAQ President

May 10, 2016

Subject: Congratulations on the 50th anniversary of IAQ

It was 1966, 50 years ago, when a 'six man board' was established to form what was first called the "International Quality Association" (now the International Academy for Quality, IAQ) with membership representing the three major quality organizations (JUSE, EOQ, and ASQ) to study potential need, design and development of a new global organization that could facilitate an international exchange of information about quality in order to promote quality throughout all nations.

EOQ is proudly reminding about the inherent links during the times, between EOQ and IAQ: the initiator of the idea of forming an international association originated from Jan van Ettinger - EOQ president at that time, many EOQ representative persons were and still are IAQ Academicians, EOQ and IAQ are cooperating in the development of mutual projects in the field of quality.

This year, when it is also EOQ's 60th anniversary, I think it is a great occasion for EOQ and IAQ to have the opportunity to celebrate together in June in Helsinki their long active life in promoting the recognition of the role and importance of quality.

Therefore, the EOQ would like to convey you all, congratulations for the important accomplishments you have done during these "golden" years and wish IAQ a lot of successes and innovative developments for the next years. We are looking forward to a time to strengthen forged relationships and a time filled with dreams that are brought ever closer and milestones achieved.

Sincerely yours,

To the second

George Georgiades - EOQ President



Union of Japanese Scientists and Engineers (IUSE)
Odalyu Daitichi-seimei Building 4F
Nithi-Shinjuku. Shinjuku-lu Joyo 163-0704 4J09
Tal. + 61-(0)3-5900-5552
Fax: +61-(0)3-344-03-544-03

17 June, 2016

President

International Academy for Quality (IAQ)

Dear Dr. Pal Molnar,

Please accept our warmest congratulations to the International Academy for Quality (IAQ) on the 50th Anniversary of its foundation. Since 1969, when we held the International Conference for Quality Control (ICQC) for the first time in Tokyo, we at IAQ and JUSE, together with the ASQ and EQQ, have been engaged in quality development to make a better world.

During the long history of our friendship, we have together, established the World Alliance for Quality in 2005, as its' founding members, to ensure greater effort is made on quality to enhance prosperity.

Coincidently, the ASQ and JUSE celebrate their 70th anniversaries this year, and EOQ its' 60th Anniversary. As leaders of the global community for quality, we forge our ties to become even stronger in the future. Furthermore, we would like to celebrate our anniversaries together for many decades to come.

We would like to congratulate you again, and look forward to closely associating with you in our next endeavor.

Yours sincerely,

Irini chi Sasaki

President and CEO

Union of Japanese Scientists and Engineers (JUSE)



Date: May 6, 2016

To: Prof. Dr. Pál Molnár President, IAQ

From: Tang Xiaofen Companion, International Academy for Quality

President, Shanghai Association for Quality

Email: tangxf@saq.org.cn

Subject: Congratulations on the 50th anniversary of IAQ

I am glad to hear that the International Academy for Quality (IAQ) will celebrate its 50th anniversary. On behalf of Shanghai Association for Quality (SAQ), I express my warm congratulations to the IAQ and my sincere greetings to the academicians and colleagues from IAO.

There is an old saying in China, "Fifty years development can achieve fruitful results". In the long history, 50 years is just a short moment. However, during the past half century, IAQ has gradually developed into the world's most respected, the most authoritative nonprofit quality research organization with the hard working of quality masters around the world.

During the past 50 years, IAQ has helped many countries and regions in the world to establish quality research organizations through think tanks, team projects and so on. Personally, it is my great honor to become a member of the IAQ. Also, my team, SAQ, has the honor to take charge of the IAQ business in China. In the process of cooperation, IAQ has given us great help and support. The academicians from all over the world have visited Shanghai, and even throughout the China

The soul of quality work is open. Quality not only has a close relationship with happiness, but also represents the yearning for a better life. Quality can let tomorrow full of hope and make a more brilliant future. Therefore, I sincerely wish IAQ to take 50th anniversary as a new starting point and make greater contributions to the development of quality in the context of globalization!

Sincerely,

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President, Shanghai Association for Quality



ҚБ "Қазақстандық сапа және инновациялық менеджмент ұйымы" ОО "Казахстанская организация качества и инновационного менеджмента NOG "Kazakh organization for quality and innovation management"

> Web: www.standard.kz E-mail: info@standard.kz

Date: May 20, 2016

To: Prof Pal Molnar, President of IAQ

From: Azat Abdrakhmanov President of KOQIM, Professor,

Academician of International Academy for Quality

Subject: Congratulations on the 50th anniversary of IAQ.

On behalf of Kazakh Organization for Quality and Innovation Management (KOQIM), I want to express my sincere congratulations to the International Academy for Quality (IAQ) on the 50th anniversary of its establishment. Since 1966, IAQ has been faithfully committed to its goals and mission of expanding worldwide application of the philosophy, methods and principles of quality management.

For the past half of a century, IAQ has indeed supported many countries and regions, and made great efforts to fulfill its tasks of applying quality management principles among various business organizations. In order to address social, environmental issues and the changing needs of modern world, IAQ has made a huge contribution towards development and integration of quality concepts in different vulnerable areas of the community. Thus, IAQ has become the locomotive of implementation of quality concepts that transforms modern world into better place.

Today, I am as Academician of IAQ, making my best effort to maintain, develop and implement IAQ's quality concepts in Kazakhstan as well across Central Asia. In doing so, KQQIM under my leadership conducts annual local and international conferences, forums and seminars with wide range of participants. In this activity we try to improve our cooperation with IAQ, particularly for the last 10 years, were invited more than 40 members of Academy and quality professionals from different countries, including well known quality leaders such as Janak Mehta, Gregory H. Watson, Noriaki Kano, Pal Molnar and others. As propaganda of quality, KOQIM also publishes different quality related scientific reports and articles in different newspapers, magazines and internet resources.

Therefore, KOQIM will further continue its commitment to the Mission and Targets of IAQ in achieving core value of quality in Kazakhstan as well as Central Asia. We wish IAQ great achievements and continued success in its future endeavors.

Yours sincerely,

Azat Abdrakhmanov President of KOOIM

Congratulations received in additions in form of emails from:

- Australian Quality Organization
- International Trade Centre (ITC)
- Croatian Organization for Quality (HDK)
- Hungarian National Committee for EOQ (HNC for EOQ)
- Vietnam Quality Association of Ho Chi Minh City

Several IAQ Members and other Quality Experts from all over the Word congeatulated also to IAQ's Golden Aniversary.

Memorium

Academician Joal Teitelbaum (1938-2016)

He died on June 22, 2016

IAQ Academician and Member of Board of Trustees is civil engineer graduated in 1960 at Engineering School, Federal University Brazil. In 1961 founded Escritorio de



Engenharia Joal Teitelbaum Excelência em Gestão, being its President until now. In 2003 conquered the Brazil National Quality Foundation (FNQ) Award and is the only firm in Brazil at the construction industry field to have this prize, which brings his firm to the level of a World Class Company. Published more than 320 essays, articles, technical works all related with productivity, sustainability, management, governance, environment and waste. Presently is member of ASQ Board of Directors. He

is President of South America Integration Routes, from Brazil-Chile Chamber of Commerce and Industry. Joal Teitelbaum has more than 50 national and international awards. Among Public Medals received from Brazil the Public Service Recognition RS and Flores da Cunha Medal for Structuring Projects; from Chile Government the Order of Bernardo O'Higgins and the Integration Medal Simon Bolivar from the International Chamber from Research and Social Integration, among others.

Honorary Member Yoji Akao (1928-2016)

He died on October 24, 2016

The global quality community mourns the passing of our beloved Yoji Akao, co-founder of Quality Function Deployment (QFD) and Hoshin Kanri. Dr. Akao passed away on October 24, 2016 at the age of 88.



Dr. Akao was an international citizen from his birth in Jakarta in 1928. His career spanned all continents where he lived, studied, and taught. His insights into using statistical and quality methods to translate fuzzy goals and objectives into discrete actions to achieve them became the basis for the QFD and Hoshin Kanri methods he introduced to the world. His "design approach" was to re focus the quality improvement tools from root cause analysis of failures into positive attributes necessary to achieve success in new product development (QFD) and strategic directives (Hoshin Kanri).

Dr. Akao was awarded the Deming Prize (1978) by the Union of Japanese Scientists and Engineers (JUSE), and was an Honorary Member of the International Academy of Quality. He was also an Honorary Member of the American Society for Quality (2010) as well as a recipient of the ASQ Distinguished Service Medal (2001) and the Dorian Shainin Medal (2007).His other publications, and honors are too numerous to mention. It was in ASQ's Quality Progress magazine in April 1983 that quality function deployment (QFD) was first spread outside Japan in an article by the late Dr. M. Kogure and Dr. Akao.

Recognition for IAQ Members

Bertin Quality in Governance Medal 2016

Executive Category



Academician Makoto Nakao President and CEO of GC International AG

Professional Category

Anne Molyneux, Independent Consultant
CS International
(Certificate and Medal will be handed over in Bled,
Slovenia, October 2017)

Recognition by Others

Awards by ASQ



Companion Tang Xiaofen ASQ Lancaster Medal



Academician Emeritus Ken Stephens Distinguished Service Medal



Academician Ronald Snee ASQ Distinguished Service Medal

Associate Academician Connie Borror (dead) ASQ Shewhart Medal

Acn. Jianjun (Jan) Shi IISE David E. Baker Distinguished Research Award

Awards by EOQ

George Borel Award



Honorary Member Noriaki Kanofor for International Achievements

Emeritus Academician Viktor Seitschek for European Achievements

Awards by APQO



Academicianand IAQ Chair Janak Mehta Harrington-Ishakava Medal

Recognition by IAQ

Upgraded Associated Academician to Academician in 2016



Academician Pedro Saraiva



Academician Robert Schmitt

New Academician in 2016



Academician Shinichi Sasaki



Academician Michéle Boulanger

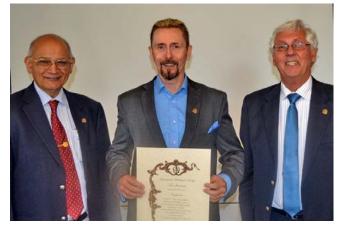
New Companions in 2016



Companion Annette Geirnaert



Companion Paul Harding



Companion Tani Järvinen

New Associate Academicians in 2016



Associate Academician Lotto Lai



Associate Academician Willy Vandenbrande

Best Paper Awards handed over in Milwaukee



Associate Academician John R. Dew for presentation entitled "Turning on the Lightbulb" at the WCQI in Nashville 2015



Academician Kristin L. Case for presentation entitled "Using Hoshin Kanri to Address ISO 9001 Requirements" at the 59th EOQ Congress in Athens 2015



Academician Elisabeth Cudney for presentation entitled "Using Hoshin Kanri to Address ISO 9001 Requirements" at the 59th EOQ Congress in Athens 2015

Best Paper Awards handed over in Helsinki



Academician Narayanan Ramanathan for presentation entiteled: "Quality and the Seven Environmental Challenges of the Planet" at the IAQ World Quality Forum 2015 in Budapest, Hungary



Academician Pedro Saraiva for presentation entitleed "Higher Education Quality" at the IAQ World Quality Forum 2015 in Budapest, Hungary



Associate Academician Harnek Singh for presentation entiteled "Embracing Business Excellence: Singapore and ST Engineering's Experience" at the IAQ World Quality Forum 2015 in Budapest, Hungary



Associate Academician Thomas Prefi for presentation entiteled "Quality Culture – How to Set up a Framework for Quality Oriented Thinking and Behaviour" at the IAQ World Quality Forum 2015 in Budapest, Hungary

Changes of IAQ Membership Status in 2016

Roman Boutellier, Switzerland - Membership status changed from Academician to Corresponding Member

Thong Nge Goh, Singapure - Membership status changed from Academician to Corresponding Member

Herbert Schnauber, Germany - Membership status changed from Academician to Corresponding Member

Zenaida Veloso, Philippines - Membership status changed from Ass. Academician to no Membership

IAQ Membership Development

Category	2003	2006	2009	2012	2015	2010
	2005	2008	2011	2014		2016
Academician	55	54	63	70	68	71
Associate Academician	3	6	20	21	17	15
Companion	0	1	6	6	5	5
Active Members, total	58	61	90	97	90	91
Councillor	-	-	-	-	-	1
Honorary	4	7	10	12	11	10
Emeritus	9	15	15	14	15	14
Corresponding	7	10	9	9	14	15
Special Members, total	20	32	34	35	40	36
All Members, total	78	93	124	132	130	129

Following IAQ Meetings were held in 2016

IAQ Board of Trustees Meeting (2016/1)

May 13, 2016 in Milwaukee, USA

Key points:

- 1. Dissolution of Board of Advisors
- 2. Approval of revisions to IAQ Bylaws and Policies Manual
- 3. Approval of the IAQ Nomination Committee
- 4. Status of IAQ Finances (IAQ Budget 2016)
- 5. Proposals for changes in TT Chairs

IAQ General Meeting (2016/2)

May 14, 2016 in Milwaukee, USA



Key points

- Report on the approved changes in the Bylaws and Policy Manual
- 2. Report on Memorandum of Understanding (MOU) between ASQ, EOQ, IAQ and JUSE on the ITC GLOBAL PLATFORM FOR Quality
- 3. Tasks regarding 50th Anniversary of IAQ
- 4. Reports by Think Tanks, Committees and Regional Representatives
- 5. Introductory presentations by Acn. Michele Boulanger, Ass. Acn. Willy Vandenbrande, Ass. Acn.

- Lotto Lai, Comp. Annette Geirnaert and Acn. Shinichi Sasaki.
- Guest presentation by Nick Leifeld, Vice President of Corporate Compliance, Serigraph Inc., West Bend, Wisconsin and Dr. Johann Sternke, Superintendent of Pewankee School District, Milwaukee, Wisconsin.
- 7. Next IAQ Meetings in 2016 and 2017-2019

IAQ Board of Trustees Meeting (2016/3)

June 3, 2016 in Helsinki (Espoo), Finland

Key points:

- 1. Information on the Consent at the BOT Meeting in Milwaukee
- 2. Status of IAQ Finances (IAQ Budget 2016)
- Confirmed and announced the changes in leadership and names of IAQ TT
- 4. Decision on preparatory Guidelines for TT Operations
- 5. Taking note on the congratulations arrived to the 50th Anniversary of IAQ

- 6. Joint Project between ASQ and IAQ on Future of Quality
- 7. Membership Attendance at IAO Meeting

7. Membership Attendance at IAQ Meeting				
Think Tank	Chair	Co-Chair	Remark	
Quality in Governance (QiGTT)	Marcos Bertin	Raul Molteni		
Designed Improvement (DITT)	Gregory Watson	Lars Sörqvist		
Quality in Education (QiETT)	Pedro Saraiva	Elizabeth Cudney		
Quality in Innovation (QiITT)	James Harrington	To be determined	Proposal expected from the Chair	
Quality in Healthcare (QiHTT)	Robert E. King	Yoshinori Iizuka		
Quality in Applied Statistics (QiSTT)	Geoff Vining	Ronald Does		
Quality in Planet Concerns (QiPTT)	N. Ramanathan	To be determined	Proposal expected from the Chair	

IAQ General Meeting (2016/4)

June 3, 2016 in Helsinki (Espoo), Finland



Key points:

- Report on the approved changes in the Bylaws and Policy Manual
- 2. Report on MOU between ASQ, EOQ, IAQ and JUSE on the ITC GLOBAL PLATFORM FOR Quality
- 3. 50th Anniversary of IAQ
- 4. Reports by Think Tanks, Committees and Regional Representatives

- 5. Introductory presentation by Companions Paul Harding and Tani Järvinen
 - Presentations by IAQ Members received the Marcos Bertin Medal: by Honorary Member Sr. Mary Jean Ryan: "The Heart and Science of Health Care Quality: My Personal Experiences"
 - Honorary Member Greg Watson: "This is no longer my Grandfather's Quality Movement"
 - Acn. Makoto Nakao: "Enhancing Corporate Governance"

7. Presentations of IAQ Posters:

- Acn. Robert King: "Core Competencies for Improving Healthcare in the Next Fifteen Years"
- Acn. Vadim Lapidus: "Lean Production: Financial Economic Models and Standardization"
- 8. Preparatory Discussion of the IAQ and ASQ Project "The Future of the Quality Profession"
- 9. IAQ Meetings in 2016 and 2017-2019



Note on Global Platform for Quality

The MOU between EOQ, ASQ, IAQ and JUSE has now been cleared by all parties and is ready for signing. A signing ceremony – involving ITC's Executive Director - was implemented in connection with the EOQ Conference in Helsinki on 2 June 2016.

The meeting focused on both sides updating each other of latest developments and exploring ideas that could serve as a basis for initial joint work. The country mapping by ITC was discussed, recent developments of quality related ITC tools and services were shared and a brief meeting took place with Marion Jansen, lead economist of ITC. Arrangements related to the upcoming signing ceremony in June were also discussed.

A proposal involving among other things some seed funding to develop an initial prototype of the GPQ platform is being submitted to ITC management although the current funding situation

for new initiatives remains challenging as some European donors have unexpectedly reduced their contributions to ITC due to the refugee crisis.

It was agreed that it is important to start planning specific activities before the signing ceremony in June. In parallel with the overall platform, initial work could also include joint activities in countries such as Bangladesh to be followed by for example Nepal and/or Myanmar, Rwanda and Peru, the idea being to initially focus on 1-2 countries per continent. Once innovative joint initiatives have been implemented in the context of country projects, they can later be scaled up and mainstreamed to other countries using the Global Platform for Quality as an outreach and networking mechanism.

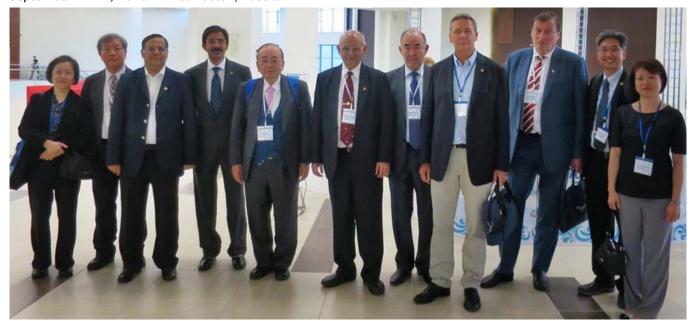
An additional area for potential cooperation could be the development of a joint introductory course to Quality for SMEs for face to face as well as possible e-learning use. An initial outline developed by ITC was shared and discussed.

The working group pf the World Alliance for Quality (WAQ) implemented a meeting in Milwaukee, USA, in connection with the annual conference of the American Society for Quality on 16 May 2016.



IAQ General Meeting (2016/5)

September 21-22, 2016 in Vladivostok, Russia



After ANQ Congress Day 1 program was the IAQ dinner. The group photo was taken before start. (Left: Mrs. Chin, Dr. KS Chin, Mr. Anil Sachdev, Mr. J. Ravikant, Dr. Kano, Mr. Mehta, Dr. Abdrakhmanov, Mr. Roland Jahnke, Dr. Yury Gusakov, Dr. Lotto Lai and Minda)

Schedule IAQ Meetings in 2017

World Conference on Quality and Improvement

Charlotte, USA, May 1-3, 2017

May 3, Wednesday	
17:00 to 18:30	IAQ Board Meeting
19:30 to 21:30	IAQ Dinner
May 4, Thursday	
08:00 to 12:00	IAQ General Meeting
12:00 to 13:00	Lunch
13:00 to 17:00	IAQ General Meeting

May 5, Friday

Visit one or two companies

Schedule IAQ Meetings in Katmandu, Nepal 2017

September 20-21, 2017	ANQ Conference
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September 20, Wednesday

16:00 to 18:00 IAQ Board Meeting

followed by IAQ Dinner

September 21 Thursday

IAQ Symposium at ANQ Congress

September 22 Friday

10:00 to 16:00 IAQ General Meeting

Schedule IAQ Meetings in Bled, 2017

October 11-12, 2017 61st EOQ Conference

October 13, 2017 2nd IAQ World Quality Forum

October 13, Friday	
19:00 to 21:30	IAQ Dinner

October 14, Saturday

08:00 to 09:30 IAQ Board Meeting
10:00 to 13:00 IAQ General Meeting

13:00 to 14:00 Lunch

14:00 to 17:00 IAQ General Meeting

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Contact Newsletter

Editor: IAQ Communication Committee
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c/o American Society for Quality,
600 North Plankinton Avenue,
Milwaukee, WI 53202 USA

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