



CONTACT

Newsletter of the International Academy for Quality

Dear Fellow-Academicians,

this year is fast coming to its close. As usual for the end of any year, commitments have a tendency to pile up faster than they can be handled. So I better hurry up and put my trusty typewriter into action in order to get this issue of CONTACT out. Hopefully, it will not have too much of a delay reaching you due to the avalanche of Christmas mail already in motion.

We welcome two new members to the Academy:

Acn Jean Gabriel Moreau

Born May 22, 1927, Acn Moreau is a graduate Engineer from the Institute National Polytechnique in Grenoble (France). He started his professional career as a design engineer with Telemecanique, eventually responsible for Marine design services. An early interest for quality and reliability - only natural in this area - made him Reliability Department Manager. Today he is Corporate Director Quality and Reliability at Telemecanique.

Acn Moreau is a past-member of the Board of AFCIQ, has served as AFCIQ's secretary-general and is still member of its Technical Committee. A member of EOQC's Glossary committee and many other professional and technical societies, including ASQC. He teaches courses in Quality Assurance at the Ecole centrale des arts et manufactures, for AFCIQ and the Centre de recherche des chefs d'entreprises.

Address: 4 Allée des Erables, 78290 Croissy (France)

Acn Anthony Richard Stephenson

is our first member from New Zealand. He was born December 18, 1938, and has a Master's degree in Mechanical Engineering from Auckland University in New Zealand. After some years in industry he became lecturer in England and subsequently in New Zealand, his latest assignment being with the Swinburne Institute of Technology in Melbourne, Australia. His present occupation is Managing Director of International Consultants Ltd in Auckland. Acn Stephenson is in addition to that Technical Editor of the New Zealand Journal of QA. As one may expect, his papers and contributions to professional conferences are too numerous to be listed here. The same is true for his many memberships.

Address: Glenmore Road, Albany RD3 Auckland, New Zealand

We wish our new colleagues luck and welcome them as much-needed additional capacity to carry out our important work!

Academics Emeriti

As you know, our constitution provides for the event that one of us is no longer able to serve actively in the Academy. This can happen for reasons of health or if our colleague assumes new responsibilities not closely connected with Quality problems proper. Emeritus status is accorded to those Academicians who have served the Academy well during their active life. In such cases, the Executive Committee makes the proposal and the Board must unanimously accept it. (The alternative is resignation from the Academy. That terminates membership. Any member can resign at any time without any questions asked).

Emeritus status has been accorded to

Acn Wilfred R. Thoday and Acn Frantisek Egermayer. Both our colleagues met the criteria to be kept, if inactively, in our membership. We wish both of them well and hope that they will not thoroughly disappear from the quality scene.

Constitution revised

Our Secretary-General has the duty to monitor our constitution and to make proposals for amendments, if necessary. Our acting Secretary-General, Acn Zeller, has done just that. After obtaining unanimous consent by the other members of the Executive and the Board members, he has sent out a revised version for ballot by the entire Academy.

Please see to it that Acn Zeller gets your answers back before year's end. We want to start the year 1986 with a constitution that correctly reflects the way IAQ is operating.

IAQ Projects

Our vice president, Acn Kondo, wants you to know the participation in current IAQ projects. He has prepared the list, which you will find attached to this issue. Please make sure that your name is listed with the proper project. Anyone wishing to join a project should contact the project leader. If he accepts the participation, the name will be officialy added to the list.

In this context, let me once again draw your attention to the last issue of CONTACT, page 4. Both, the Executive and Board mean business by asking you to live up to the requirements of IAQ membership. At present, just over 1/3 of our members have seen fit to participate actively in project work. Of course, there are other ways of getting actively engaged, but the catchword is ACTIVITY.

The current status of project 3 (leader Acn Gogue) is that the final draft has been issued to vice-president Kondo and other selected Academicians. Anyone interested to make comments for improvement may turn to the project leader. The same goes for project 6 (leader Acn Masing). The report should be available by the end of the year.

Academicians convene in China

We were certainly not the Marco Polos of IAQ when we travelled to Cathai this fall, because we had famous predecessors like Academicians Harrington, Ishikawa, Kondo and Sandholm, but the turnout was nonetheless remarkable: No less than 14 Academicians participated (if my records are correct!) at the Asia-Pacific Quality Congress in Beijing, China, October 21 to 25. They were Acns Crosby, Freund, Gatchalian, Harrington, Hurd, Ishikawa, Knowles, Kogure, Masing, Mizuno, Seghezzi, Schwander, Turello and Zaludova. Acns Kofoed and Sierra were listed among the participants, but I failed to meet them.

The opening of the function was impressive enough in the Great Hall of the People, the festive banquet marking the end of the congress even more so. Seasoned congress-goers admitted not to have witnessed such a magnificent setting before.

As for the content of the congress let me only say that the proceedings have more than 1000 pages. All Academicians had some duties to perform as speakers, session chairmen or seminar leaders.

At the closing ceremony of the Congress the Asia-Pacific Quality Control Organization (APQCO) was officially founded with much ceremonial pomp. Acn Gatchalian had done most of the preparatory work (see CONTACT Nr 16), which fact was duly recognized. She, with Acns Harrington, Hurd and Mizuno were declared "Personal Charter Members of APQCO". Furthermore, she was elected Secretary-General of that organization, Acn Ishikawa became president, while the merits of Acn Harrington brought him the Honorary Presidency. Congratulations to all! Please don't forget the IAQ over so much new and additional work.

Acns Masing, Seghezzi, Schwander and Turello, forming (with Dr. John Goldsmith of U.K.) the official delegation of EOQC, went on a post-congress tour to give seminars in Kweilin and Canton. The latter took place, but the former had to be canceled due to logistic difficulties to get from point A to point B at a required time. Travellers in China beware! If anything pushes you out of your schedule there, you are hard put to get back on the track again. We managed, however, to get out of an embarrassing fix in Xian by a working combination of perseverance of our delegation's leader, Acn Seghezzi, the dedicated efforts of our interpreter-guides Miss Liu and Miss Penny and - not to forget - a nice amount of luck.

Acn Turello honored

An extraordinary honour has been bestowed on Acn Turello by the Association Française pour le contrôle industriel de la qualité. He was elected by the Georges Borel award committee as the personality most worthy to receive it in 1985.

Our very cordial and sincere congratulations to you, Umberto! I'm sure our unforgettable colleague, member of the rule-setting "Six-Men-Board", Georges Borel, would himself not have been able to make a better choice.

Thanks from Mexico

Acn Garcia-Arrecillas asks me to bring to your attention the following note:

I WANT TO ASK YOU TO PLEASE PUT A LITTLE NOTE IN CONTACT TO THANK, IN MY BEHAVE, THOSE ACADEMICIANS WHO WERESO KIND TO WRITE ME SHOWING THEIR CONCERN AND THEIR SOLIDARITY WITH ME AND MY COUNTRY, DURING THOSE DAYS. FORTUNATELY, THE PART OF THE CITY WHERE I LIVE WAS NOT AFFECTED AT ALL BY THE EARTHQUAKE, SO I DIDN'T HAVE ANY PERSONAL PROBLEMS OR LOSSES.

I HOPE TO SEE YOU IN PUEBLA IF THE CONGRESS IS HELD NEXT YEAR.

Yes, I myself (with other Academicians, notably Acn Feigenbaum) was scheduled to take an active part in the QC Congress at Puebla in October. The earthquake interrupted proceedings at the very last moment. The function is now announced for February 1986.

Invoices for 1986

You will have noticed that you did not get an invoice for fiscal 1985/86. The reason is that Executive and Board have decided to change our fiscal year to the calendar year in order to make things simpler for many of us, including the accounting office. It was felt that we could do this without asking for dues for the rump-half-year 1985. Now our Secretary-General Zeller has prepared the invoice attached to this issue. Please see to it, that it is met without undue delay. Thank you!

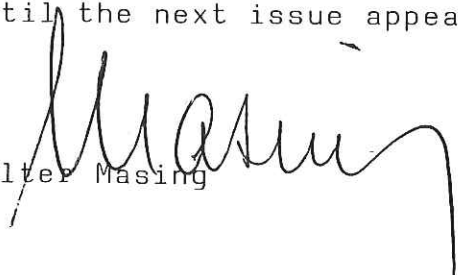
Concluding this issue

Dear friends and colleagues, don't be angry with me if I will not send seasons greetings to each of you separately. Without a smooth-working secretariat and with too much really important work on hand I find myself unable to do, what would be the thing to do under different circumstances.

But rest assured that this is not out of neglect. I'm happy to serve you as best I can, and I will promise you to publish our CONTACT during the next year, while the German Society for Quality again takes the tab for mailing it. I do hope to stay in CONTACT with you!

Until the next issue appears

Walter Masing



IAQ Projects (November, 1985)

Project 1 to establish and implement a program of assistance to underdeveloped countries. Such assistance may take the form of:

- A. Providing a model quality control program for guidance in establishing and measuring progresses in the implementation of government and industrial quality control programs
- B. Guidance in establishing and/or strengthening a national society for quality control
- C. On-site assistance by individual academicians

Leader : Acn E. Blanco

Members: Aschner, Bertin, Freund, Hansen,
Ishikawa, Knowles, Sierra

Project 2 to increase management understanding, leadership and participation in quality control by providing educational material through appropriate organizations such as chambers of industry and commerce to leaders of government and industry relative to the benefits accruing from a properly organized and implemented quality program.

Leader : Acn M.E. Liebman

Members: Aschner, Bertin, Freund, Gatchalian,
Grocock, Kofoed, Stephens

Project 3 assist universities and technical schools to develop and implement curriculum/courses in quality control methodologies.

Leader: Acn Jean-Marie Gogue

Members: Aschner, Bertin, Freund, Garcia,
Gatchalian, Jersin, Kusaba, Masing (Adviser),
Sierra

Project 4 to produce a radio and television series for the layman explaining and illustrating the role of quality control in improving the quality of life.

Leader: Acn H.J. Harrington

Members: Bertin, Freund, Knowles

Project 5 to write the history and circumstances concerning IAQ, its organizations, its workings, its contribution to society as a whole, and a picture of the members of the academy, their work, writings and bibliography

Leader: Acn Ray Wachniak

Members: Ishikawa, Zeller

Project 6 to determine the new quality technologies and methodologies required to meet the social and industrial challenges of the 90s.

Leader: Acn | W. Masing

Members: Hansen, Kofoed, Schwander, Seghezzi, Zeller

Project 7 to investigate the contents and conditions for publication afa "IAQ-Yearbook" as a possible outlet for project results and other original IAQ material, notably the introductory papers of the newly elected Academicians.

Leader: Acn | Zeller, with v-pr Kondo assisting

Project 8 to write a book entitled "Quality Control Approaches for Developing Countries."

Leader: Acn | M.M. Gatchalian

Members: not yet determined

(——: members confirmed by the project leader)



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Newsletter of the International Academy for Quality

Dear Fello-Academicians,

I had grave doubts already whether I would be able to prepare this issue still in September, because I had been invited to give a paper at the XIII National QC Congress in Puebla (Mexico). I looked forward to meet Acn Feigenbaum there, also as a speaker. But then the "killer-quake" (TIME) struck and the function was called off at the last minute. This gives me time to spread some important news.

As always we start with a welcome, when we have a new member. This time he is

Acn Asbjørn Aune

Acn Aune (born 1937) has made his professional way in the academic community, working from 1961 on at the Norwegian Institute of Technology in Trondheim, where he is now assistant professor of Production Engineering. Last year he was Visiting Professor at the Virginia Polytechnic Institute and State University. Our new member developed an early interest for QC, writing and teaching courses in this field. His special involvement is with Quality Circles in Norway. We listened to a paper of him in Brighton, World -Q-Congress. He has numerous publications to his credit which appeared partly in non-norwegian periodicals also. He is member of many professional organizations as well as of the Expert group coordinating national research on QC/Q-Management.

The Academy needs men like him to actively foster our good cause. Welcome, dear colleague!

Address: Professor Asbjørn Aune, Lokes v 53, 7034 Trondheim NTH Norway.

Acn Jonson Emeritus

An active member from Scandinavia was acquired, but we lost another one from that region at the same time. The Executive Committee and the Board of Directors have granted Emeritus status to Acn Olle Jonson of Sweden. Olle, a Past-President of EOQC, was one of IAQ's "Founding Fathers" back in 1968.

We wish our good friend of so many years, old viking Olle, that he may enjoy many, many years of well-earned rest. Hopefully, we may see him, when we meet (inofficially) in Stockholm next June at the occasion of the EOQC Congress there.

When mentioning the "Founding Fathers" I thought of the next item:

A short look into IAQ's history

Because our president Acn Liebman needed some information on that matter, I went through my files and unearthed bits and pieces from IAQ's first days and years. I thought that how IAQ came into being might interest those of our members, who have only recently joined our ranks.

Back in 1966, ASQC, EOQC and JUSE, aware that Quality philosophy, technology, and improvement were international problems rather than local or national ones, began to think of closer cooperation. It soon became clear that an official cooperation of well-staffed, large organizations with very different structures and particular interests would be difficult to achieve. It was felt that a group of enthusiastic individuals from those 3 organizations, operating in a clublike manner, would serve the purpose better than elaborate contracts with (necessarily) much emphasis on formalities. To come to this conclusion, leading and highly respected men in all three organizations had to do missionary work. Instrumental were men like Dr. Feigenbaum and Jack Lancaster in America, Drs. Nick de Fremery (at that time Secretary-General of EOQC) in Europe and professor Ishikawa in Japan.

So a preparatory committee was set up, consisting of 2 prominent representatives of each founding body. They were:

from ASQC: Dr. Feigenbaum (chairman)
Jack Lancaster (secretary)

from EOQC: Georges Borel of France
Frank Nixon from U.K.

from JUSE: Professor Ishikawa
Professor Kogure

In just 2 years, this group worked out a draft constitution and a possible mode of operation of a body to be called "The International Academy for Quality". They recommended the nomination of 5 additional well-known personalities from each founding organization as a first nucleus, before electing members according to the future procedure set up in the Constitution, still to be accepted.

This was done. The upcoming "World-Quality Congress in Tokyo 1969" was selected for the first official meeting of the 21 so-called "Founding Fathers" of IAQ. (Not all were able to attend, though). The Constitution was adopted, Targets for the number of Academicians set and officers elected. Dr. Feigenbaum became president. Still,

They were:

From ASQC: Acns Bass, Bicking, Feigenbaum, Fisher, McClure, McDermott, Lancaster

from EOQC: Borel, de Fremery, Jonson, Masing, Nixon, Turello
Mrs. Zaludova

from JUSE: Asaka, Inonue, Ishikawa, Itoh, Kogure, Mizuno, Yamaguchi.

IAQ's history (Cont'd)

Now 21 enthusiastic personalities put their energy and their connections behind the scheme. But IAQ was still not fully operational on the occasion of the second Triennial Meeting in Washington 1972. This was only the case at the third Triennial in Venice 1975. From there on we were on our own. President was still Acn Feigenbaum, as "Senior Moderator" Acn Masing was elected. He became president at the 4th Triennial in Kyoto, while Acn Feigenbaum went on to become Chairman of the newly established Board of Directors. The 5th Triennial in San Francisco saw Acn Ishikawa as president, Acn Masing as chairman, and in Brighton, at the 6th Triennial, Acn Liebman took over as president, while Acn Ishikawa took the chair of the Board of Directors. This is our present situation.

By the way: Acn Wachniak is busy to write the history of IAQ. This is a truly worthwhile project. Anyone who can help with information is urgently ask to do so. We have quite a few white spots to cover.

Informal Meeting in Estoril

Our Secretary-General Acn Zeller gives the following report from the informal meeting of Academicians at the occasion of the EOQC Congress in Portugal. It was held on June 18, 1985 (I should have mentioned it already in the last issue!)

In attendance were Acns Aschner, Bicking, Blanco, Cantarelli, Hansen, Hartz, Imaizumi, Kofoed, Sandholm, Seghezzi, Turello, Wachniak, Zaludova, Zeller. The meeting lasted for about 2 hours. Since there was no special agenda, Acn Zeller gave pertinent informations about the IAQ meeting (also informal) in Baltimore (see CONTACT Nr. 21). The participants posed questions and a lively discussion took place on many of these items. Acn Sandholm invited everybody to come to Stockholm and meet there again at the occasion of the next EOQC Congress in June 1986. Acn Seghezzi mentioned the 1. Conference of the Asia-Pacific QC Organization on October 21 to 25, 1985, in Beijing (China). Details were given in EOQC-Quality 1/85. A number of Academicians will be in attendance.

Coming Events

Already mentioned: The 7th Triennial (official) meeting of IAQ will take place in Tokyo in connection with the QC Congress there, scheduled for October 20 - 23. The exact date is not yet fixed, but we have time on our hands.

The EOQC Sampling Committee organizes a seminar in Prague, 20 to 21. February 1986. Details from Czechoslovak NC for EOQC, professor A. Linczényi, Mierová 139, Bratislava, CSR.

The 6th Internt'l Conference of the Israel Society for QA is announced for the 4-6. Novemeber 1986 in Tel Aviv. Details: ORTRA Ltd, 2 Kaufmann Street, P.O.B. 50432 Tel-Aviv 61 500 Israel.

Projects

Vice-president Kondo is busy assessing the membership of our project groups. He tells me that participation is below expectations and mainly limited to those old workhorses which are used to carry the load.

This is fast becoming a matter of sincere concern. Our Constitution stipulates activity from the part of Academicians. The IAQ lapel pin is more than a status symbol. It carries a commitment. If an Academician finds himself constantly unable to participate actively in IAQ work, he should say so and draw personal consequences. Nobody could blame him for that. But as long as he is with IAQ, he must play according to the rules of the club.

On the other hand, we have encouraging news from some of the groups. Project 3 (speaker Acn Gogue) is well under way. The draft result should be available by the end of the year. The same can be said of project 6 (speaker Acn Masing). The group has met twice - in Munich and in Schaan/Liechtenstein - with tangible results. Acn Harrington, inspite of his great new workload as ASQC's president, is successfully preparing the TV show he told us about in Baltimore. The activities of Acn Wachniak were already mentioned. Hopefully, we will have to report more on project results in the next issue of CONTACT.

Two new projects have been proposed. They are under scrutiny by v-p Kondo. If they are accepted, work will begin immediately. CONTACT will explain them also in the next issue.

In this context, let me mention once more one problem pinpointed already many times before: Apart from not volunteering for project work, many of our colleagues are either not willing or not able to send in personal bits of information for dissemination in CONTACT. Therefore, we are not aware if they are still around, and if they are, what they do on our field of activity. The unwelcome result: The clublike atmosphere of IAQ suffers. Discussing this sad fact with Acn Crosby some time ago, he recommended that I send to those "silent ones" a questionnaire in order to find out what's going on. Maybe I follow his advice starting with the next issue.

In Conclusion

Many of you were kind enough to congratulate me on the occasion of my "round birthday", as we call any birthday ending with a zero in my country. Most spectacular, the document signed by the participants of the Estoril meeting. I tried to answer the great number of letters and telexes as best I could, but I may have overlooked one or two. After all: Nobody is perfect (Forgive me, Phil!). In this case I would like to beg that friend's pardon. I meant no harm.

Until the next issue appears


Walter Masing



CONTACT

Newsletter of the International Academy for Quality

Dear Fellow-Academicians,

Again, I can start the news with the introduction of a new colleague, who has joined the Academy as of May 5, 1985:

Acn William A. Golomski

Acn Golomski studied Engineering, Mathematics and Business Administration and obtained BS, MS, MSEM and MBA degrees from various U.S. universities. His business carrière led him through a number of industry assignments up to vice-presidencies, but he did already then some consulting work. From 1971 on he made consulting his business. W.A. Golomski & Associates have domestic offices in Chicago, Omaha, San Francisco and Cape Cod. His list of clients includes a good many of Fortune 500-s.

Acn Golomski is Fellow and Past-president of ASQC. His many other affiliations fill a page of form 101. While some of us may match his really impressive list of papers given and lectures held, one of his achievements is especially noteworthy: Acn Golomski is Chief (if Honorary) of Choctaw Tribe and Seminole Nation. Can you beat that?

Judging from our new colleague's inputs to the informal meeting of IAQ (see following item) we may expect his active participation in IAQ's work. Welcome, Acn Golomski, to our ranks!

Address: W. A. Golomski and Associates, 59 East Van Buren Street
Chicago, Illinois, 60605, U.S.A.

Informal IAQ Meeting in Baltimore

President Liebman had made arrangements with ASQC to hold an informal meeting of IAQ on Sunday, May 5th at the Hyatt-Regency-Hotel in Baltimore. 16 Academicians attended: Bertin, Bicking, Fiaschetti, Freund, Golomski, Grocock, Harrington, Hurd, Kondo, Liebman (presiding), Masing, Sandholm, Shainin, Stephens, Wachniak and Zeller. Here is a short summary of the proceedings.

Secretary-General Zeller reported on the membership status as follows: 67 active members with 3 cases pending, 2 Honorary and 7 Emeriti members. Our bank-account stands at sfr 17.218 as of May 1st; almost all Acns have paid their dues.

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IAQ Meeting cont'd:

A thorough and lively discussion centered on the requirements for election to membership. Apart from the stipulations made known in CONTACT Nr. 19, the consensus was that a candidate must promise

- * active participation in at least one IAQ project with research, input, writing and/or editing
- * participation in IAQ meetings both formal and informal.

The president will from now on in his letter of invitation stress these points.

All 6 present projects were then discussed. With one exception, the project leaders had prepared presentation of the status of their projects either in person or by letter. Acn Zeller recommended a procedure, which will be followed with project 6. A group of Acns, who can get together in person easily, should prepare a draft and then give it to selected Acns for review and comment. In the last stage, the revised document would be distributed to all Academicians. This seemed a good way to make the work more effective.

After the meeting, the Academicians met for cocktails and dinner in the presence of their ladies. Everybody enjoyed it.

Composition of IAQ Membership

During the meeting, a matrix of the occupations of our members in the different regions was presented by Acn Masing. It was decided to bring it to the attention of the whole Academy.

Spring 1985

| | Industry | Universities | Government Agencies | Professional Societies | Consultants | | |
|--------------------------|----------|--------------|---------------------|------------------------|-------------|----------|----------|
| | | | | | "genuine" | "Type-2" | Σ |
| North-America | 9 | - | 1 | - | 3 | 8 | 21 |
| Middle and South-America | 3 | - | 1 | 1 | 1 | - | 6 |
| Australia/Pacific | - | 1 | 1 | - | - | - | 2 |
| Japan | 1 | 9 | - | - | - | - | 10 |
| Europe | 12 | 6 | 5 | 1 | 1 | 3 | 28 |
| "Others" | - | - | 1 | - | - | - | 1 |
| Σ | 25 | 16 | 9 | 2 | 5 | 11 | 68 |

Composition of membership, cont'd

"Type 2 consultants" indicate members, who after a lifelong career in industry haven't taken up consulting late in their lives. This is arbitrary of course, and you may question the listing here and there, but in general, it tells the story.

You see that we have no university teachers in the U.S., while we lack industrialists in Japan. Europe seems to have the most balanced membership. The matrix gives food for thought... and for action. True?

Next Triennial Meeting of IAQ

IAQ will meet for the 7th official Triennial 1987 in Tokyo. Vicepresident Kondo made this announcement in Baltimore. The exact date is not yet fixed, but it will be in context with the International Conference on QC, scheduled for October 20 to 23, 1987, there. A call for papers has already been issued. Details from JUSE, 5-10-11 Sendagaya, Shibuya-ku, Tokyo 151.

Academics honored

The ASQC has promoted Acns Imaizumi, Kogure and Williams to Fellow status. This was announced during the Honors Breakfast of the ASQC congress in Baltimore. The Grant-Award for 1984 went to Acn Sandholm, who acknowledged the award with a short well-worded speech. My presence at that occasion was not only to congratulate the honored colleagues. Acn Wachniak asks me to publish the following letter in CONTACT:

"As chairman of ASQC's E. J. Lancaster Award Board it was my pleasure, on behalf of the Society to present this year's award to Academician Dr. Walter Masing in recognition of his lifelong leadership...!" (follow a list of good deeds). The letter goes on to say: "I am sure our fellow academicians would be happy to hear of this news".

Learning of these news myself I could not but feel deeply moved in memory of that good man Jack, who died in Frankfurt in 1980 (see CONTACT Nr. 3). I may well have been the last of his many friends to see him alive.

Academics on Tour

China, Japan, Malaysia and Thailand were the regions of activity for Acn Sandholm according to a report he sent me. He mentions especially his stay with Acn Kondo and family. On the agenda was some very interesting sightseeing, besides a top-management seminar, which he chaired with Dr. Noriaki Kano. Two seminars in Kuala Lumpur and the beautiful island of Penang respectively, and then to Bangkok for discussions with the Thai Industrial Standards Institute on further cooperation in the training field.

Reading about Kyoto brings to mind the 1978 Triennial there. Acn Kondo had arranged for us to see the magnificent "March of Ages" along with many, many other very special events. Unforgettable!

Academics on tour, cont'd

Acn Harrington reports from the Ivory Coast, Africa, about the African Regional Seminar on the Role of Scientific and Engineering Societies in Development. (IBM Technical Report 02.1179). There were 65 invited participants from sub-Saharan African nations and 30 delegates from cooperating industrialized countries: Finland, France, Germany (F.R.), Italy, Switzerland, U.K. and U.S.A.. The 15 page report, with 24 additional pages of attachments is quite unique, because it gives a lot of background information on the venue down to pictures of his more than spartan bedroom in the Oil Research Center of Grand Bassam and some local beauties with offspring on their backs.

By now, Acn Harrington has assumed the office of president, ASQC. Many Academicians were on hand to witness the transfer of the gavel from Mr. Hansel to him. We all wish you good luck, Jim, and we do hope that you will find time for IAQ activities despite your new chores.

President Liebman ready to help

I forgot to include a very important point into my summary of the goings-on at our meeting in Baltimore: President Liebman offered his services to represent IAQ at whatever functions, domestic or abroad, if this would foster our good cause. His occupation makes him travel a lot. With a little coordination and timely information he could possibly arrange his trips to handle such assignments.

Please contact our president, if you feel you have such a case at hand. He will try to do his best.

Coming Events

India: The Sixth National Convention on Q&R will be held in Bangalore, November 4 to 7, 1985. Theme: "Quality for Survival and Growth". Details from SQC Unit, ISI, No 98 (old No 4) Richmond Road, Bangalore 560 025, India

EOQC: The 1986 EOQC congress is scheduled for June 16 to 19 in Stockholm (Sweden) under the general theme "Value for Money". The program committee, chaired by Acn Sandholm, is in full swing. Inputs to the program from the Academicians are gratefully received by the committee via Acn Sandholm's address.

Australia: An advance notification and call for papers was issued by the Australian Organization for QC for QUALCON 86: "Towards 2000" in Queensland, 26 to 29 of August 1986. Details from AOQC, Industry House, 375 Wickham Terrace, Brisbane 4000, Australia.

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Now let me wish all of you a very nice summer holiday. Everybody needs a breather from time to time. We Academicians are no exception to this rule. And when you're back at your desks full of new energy: roll up your sleeves and go to work (i) with a project, (ii) sending me news for CONTACT.

Until the next issue appears





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Newsletter of the International Academy for Quality

Dear Fellow-Academicians,

Because of its importance I repeat here, at the beginning of the twentieth issue of our newsletter (after all, it's kind of a little jubilee, if I come to think of it) a message you all have got already from our president, Acn Liebman. He has made arrangements for an informal meeting of Academicians in connection with the Annual ASQC congress in Baltimore. The meeting is scheduled for Sunday, May 5th from 13:00 to 17:00 hours in the Hyatt Regency Hotel to be followed by cocktails and dinner starting at 18:00 hours that day. Details will be sent to those who inform president Liebman not later than April 1st that they will attend. Our ladies are most welcome to join us in the evening.

News from Argentina

A rightfully proud Acn Bertin informs me that one major project has now materialized and come into reality: The National Quality Program. A committee, composed of representatives of the Ministries of Industry, Commerce, Agriculture, Health and Labor, the Nt'l Standards Institute and IACC, will operate directly from the presidents office under the coordination of the Secretary-General. Special mention is made in the letter of the helpful activities of Acn Musi.

Acn Garcia sends more news from Argentina. The Instituto Argentino de Control de la Calidad (IACC) announces the 3rd Biennial of Quality and the 4th South-American Seminar on QC in Córdoba from September 16 to 18, 1985. A first circular (in Spanish) is out giving an overall outline of the event. More informations from IACC, Carlos Calvo 1551, 1102 Buenos Aires, Argentina.

In this context, Acn Garcia informs me that he has been elected to be the Executive Secretary of the Pan American Standards Commission. He will now carry two hats, because he continues in his capacity of General Director of IACC.

Congratulations, Enrique! You seem to work according to that old quip: "The day has 24 hours, and if we haven't finished our work, we continue at night!"

Greetings from the Philippines!

All letters from Acn Gatchalian start with this really nice sentence. I like it...puts me in a good mood, especially since I have been to that beautiful country of 10.000 (?) islands, see CONTACT Nr. 15.

This time, however, I was sorry to read in her letter of January 12th that she wanted me to announce in the next issue of CONTACT the conference of the New Zealand Organization for QA, to be held in Auckland May 1st to 3rd this year. Dear Miflora, you know by now that CONTACT appears about every 3 month. So if announcements are to be of any value, they must be on my desk much earlier. All our other members: this goes for you, too!

The second announcement was about the 3rd Asia Pacific Congress on QC in Beijing, China, October 21st to 25th, 1985. This info was given in CONTACT Nr. 18 already along with the address, where to obtain details. The affair seems to attract much interest, because I know that both the ASQC and EOQC are preparing high-ranking delegations with quite a few Academicians participating.

Acn Gatchalian goes on to say: "Please help us disseminate the information that all Asian countries and other countries facing the rim of the Pacific Ocean can either be Associate Members (if no QC or Standards Organization exists) or Affiliate Members with a representative to the Core Council (if a QC or Standards Organization exists). The Core Council members will elect the Officers who will govern APQCO. The election will be held in Beijing during the meeting on October 21 - 25, 1985."

ASQC International Chapter

The newsletter of the ASQC International Chapter "Quality World" always makes good reading with its news from all over the world. The latest issue mentions (among others) the visit of Acn Aschner to the United States (see below). In addition to that it brings a contribution written by Acn Harrington under the title: "What makes a good Quality Manager". Acn Harrington is further mentioned as leader of the International Quality Exchange Tour, this time the seminar in Bombay, India, in cooperation with the Bombay Management Association and the Perfect Machine Tool Centre for Quality Management. This seems to have been an especially fruitful event.

Members of the Intern't'l Chapter get the newsletter routinely. Others may obtain copies by writing to ASQC headquarters.

Academicians working together

Philips, the large, dutch-based electrical/electronics company, has started a Company-Wide Quality Improvement program. Acns Kofoed and Masing were invited to speak at the top-level kick-off function of the German branch of Philips in Hamburg. It was a pleasure to have the opportunity to work together.

A special guest of the U.S. Government (and many Academicians')

Last fall, Acn Aschner made a formidable trip through the U.S., sponsored by USIA. While his subject of study was the situation and requirements of the textile industry, the list of persons he met reads like a Who's Who of U.S. Academicians. All of them have been most helpful and cooperative, besides dining and winning their guest from Hungary (when his stomach would take it). Acn Aschner makes special mention of Acn Bickings "lovely home and the marvellous site we walked around". Acn Harrington spent an entire day with him (most informative) and Acn Hurd, while personally absent, had made important arrangements for him. Acn Feigenbaum also took time out from a busy schedule and had the nicety to send the newest edition of his book "Total QC" to Acn Aschner's next destination, Acn Freund. On the program here was a visit to the Rochester Institute of Technology, Center for Quality and Applied Statistics, and a guided tour to Niagara Falls. More discussions and material at Acns Crosby and Leek's offices and a course as "member of the family" at their Quality College. Last but not least Acn Stephens, who introduced him to the Georgia Institute of Technology. Acn Aschner is full of praise, and he uses his report to thank once again his generous hosts.

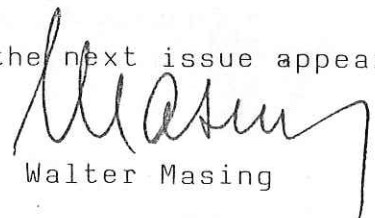
Project kick-off in Munich

After some correspondence and telephoning, the Academicians of the German-speaking countries Hansen, Masing, Seghezzi, Schwander and Zeller decided to tackle the project 6, proposed by our president: "To determine the new Quality technologies and methodologies required to meet the social and industrial challenges of the 90s". On invitation of Acn Zeller the group met in Munich on February 25th in his office at Siemens to lay the groundwork and chart a course for further action. Unfortunately, Acn Seghezzi was prevented from attending due to severe illness, but he participated through correspondence. It was a fruitful meeting. Acn Zeller will make a short report in Baltimore.

For the record only

An unexpected fact surfaced when Secretary-General Zeller reminded Acn Ferreira to pay his dues, outstanding for two years. He answered that he had resigned from the Academy already in 1982, because he was no longer active in QC. To whom that letter was sent and why it never arrived in our administrative office is still open, but we will make no inquiries. His resignation in good standing is accepted. Please delate Acn Ferreira from your membership list.

Hope to see many of you in Baltimore! Till the next issue appears


Walter Masing